

# Privacy Policy

**Last Updated: 14/06/2006**

Welcome to ReserveSwift Commercial (“ReserveSwift”, “we”, “our”, or “us”).

Your privacy is important to us. This Privacy Policy explains how we collect, use, store, and share your information when you visit our website, submit an enquiry, or use our financial assistance services.

By using our website or submitting your information, you agree to the practices described in this Privacy Policy.

## **## 1. Information We Collect**

We may collect personal and business information provided by you, including but not limited to:

- \* Full name
- \* Phone number
- \* Email address
- \* Business details
- \* Location information
- \* Loan requirements
- \* Financial information required for eligibility assessment
- \* Documents or additional details voluntarily submitted during the loan assistance process

We may also automatically collect certain technical information, such as:

- \* Device information
- \* Browser type
- \* IP address
- \* Website usage data
- \* Cookies and analytics information

## **## 2. How We Use Your Information**

The information collected may be used for the following purposes:

- \* To contact you regarding your loan enquiry
- \* To understand your funding requirements
- \* To check eligibility for suitable financial products
- \* To assist with loan applications and documentation
- \* To connect you with banks, NBFCs, lending institutions, or authorized financial service providers
- \* To improve our website, services, and customer experience
- \* To send important service-related communication

## **## 3. Sharing of Information**

ReserveSwift Commercial helps users access financing options through banks, NBFCs, and financial service providers.

By submitting your details, you authorize us to share your provided information with relevant lenders, financial institutions, channel partners, or service providers when required for:

- \* Eligibility checks
- \* Loan processing
- \* Application review
- \* Documentation assistance
- \* Communication regarding financial products

We do not sell your personal information to unrelated third parties.

## **## 4. Loan Decisions**

ReserveSwift Commercial is not a bank, NBFC, or lending institution.

All loan approvals, interest rates, loan amounts, processing fees, and final terms are determined solely by the respective financial institution according to their policies and eligibility criteria.

## **## 5. Cookies and Tracking Technologies**

Our website may use cookies and similar technologies to:

- \* Improve website functionality
- \* Understand visitor interactions
- \* Analyze website performance
- \* Measure marketing and advertising effectiveness

You may disable cookies through your browser settings, however some website features may not function properly.

## **## 6. Data Protection and Security**

We take reasonable steps to protect user information from unauthorized access, misuse, alteration, or disclosure.

However, no method of online data transmission or storage can be guaranteed to be completely secure.

## **## 7. Third-Party Websites and Services**

Our website may contain references or links to third-party websites, lenders, or service providers.

ReserveSwift Commercial is not responsible for the privacy practices, content, or policies of third-party websites.

Users are encouraged to review the privacy policies of external services separately.

## **## 8. User Responsibility**

You agree to provide accurate and updated information when submitting enquiries or applications.

Providing incorrect or incomplete information may affect eligibility checks or loan processing.

## **## 9. Communication Consent**

By submitting your contact details, you consent to receive communication from ReserveSwift Commercial, its representatives, or relevant financial service providers through:

- \* Phone calls
- \* SMS
- \* Email
- \* WhatsApp or similar communication channels

regarding your enquiry, application updates, and related financial services.

## **## 10. Updates to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our services, practices, or legal requirements.

Any updates will be posted on this page with the revised date.

## **## 11. Contact Us**

For questions, concerns, or requests related to this Privacy Policy, contact us at:

**Email: [info@reserveswift.com](mailto:info@reserveswift.com)**

ReserveSwift Commercial